

RETURN POLICY

Last updated [\[Date\]](#)

Thank you for your purchase. We hope you are happy with the items you received. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for [\[a refund\]](#), [\[store credit\]](#), or [\[an exchange\]](#).

Conditions for Returns

All returns must be issued within [\[#\]](#) days of the purchase date. The returned items must be [\[new, unused, and in their original packaging, with all tags and labels attached\]](#).

How to Return an Item

To return an item, [\[issue a return request on our **Return Portal**. Once your return is approved,\]](#) put the item securely in its original packaging [\[and include your proof of purchase/the return label provided/other\]](#), and mail your returned items to the following address:

[\[Company Name\]](#)
[\[Street Address\]](#)
[\[City, State ZIP Code\]](#)
[\[Country\]](#)

[\[We will cover all return shipping charges./Please note, you will be responsible for all return shipping charges./Use the pre-paid return shipping label you receive upon approval of your request.\]](#)

Return Process

After receiving your return and inspecting the condition of your item, we will process your [\[return\]](#) or [\[exchange\]](#). Please allow at least [\[#\]](#) days from the receipt of your item to process your [\[return\]](#) or [\[exchange\]](#). Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

Exceptions

The following items cannot be [\[returned\]](#) or [\[exchanged\]](#):

- [\[Item\]](#)
- [\[Item\]](#)
- [\[Item\]](#)

For defective or damaged products, you will need to include photos as proof when requesting a return on the Return Portal.

Please Note

- A [\\$\[dollar Amount\]](#) restocking fee will be charged for all returns with a value of more than [\\$\[dollar amount\]](#).
- Sale items cannot be returned.
- [\[Other\]](#)

Questions

If you have any questions concerning our return policy, please contact us at:

[\[Phone Number\]](#)
[\[Email Address\]](#)